VOLUME 13, ISSUE 8

March 13, 2020





<u>WEATHER</u> FORECAST

Fri 60% Rain 51° F | 30° F Sat Partly Cloudy 44° F | 34° F Sun Partly Cloudy 55° F | 37° F

To Our RC Members

Our number one priority is always to keep our staff and members safe. For that reason, we will stay open to provide you with the services you need. We will be making changes to our practices, goods, and services to ensure your complete satisfaction throughout this national and worldwide situation. Please remember that we are focused on safety and protecting those we most care about...you, us, and all of our families.

1. Effective 3/17 at 9am, the office will be operating through what we're going to call our "drive thru" window at the front door. Trails and individual campsites will remain open. Individual campsites will remain accessible to those listed as having reserved them.

Common-use areas (picnic pavilions, shelters) are off-limits.

2. Registration will be conducted maintaining strict limitation to one registration at a time. *All retail operations are suspended, including all food and concession sales.*

To best socially distance all members and staff we ask that purchases be made in one of the following: (but preferably by card)

a. Use of a Card Payment – Cards can and will be wiped and sanitized when they are collected and passed back and forth between members and staff member.

b. Cash as a last resort – Cash carries the most potential contaminates and there is no effective way to sanitize it. At this time cash will still be accepted, although, this may change at any time with or without notice.

3. 2020 helmet stickers must be up to date. It will be easy to do...come to the window, give us your member #, we print and place and tada! You're off the porch and we're on to the next member.

4. Our "outdoor" or operations staff members will still be on site roaming the campground and trails. Communication will be done at 6 feet.

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This is going to be a difficult time for all. There will be delays in service and we apologize for any inconvenience. Please be understanding during this time of national crisis. **STAY HOME IF YOU display ANY type of illness or fever.**

Be safe friends & we will get through this in the coming months. We focus on safety foremost for us & you every day!! Our staff take great pride in serving & keep our community running!

Thank you -Rausch Creek Staff

